



Bishop Bridgeman Church of England Primary School

Intimate Care and Close Personal Contact Policy

Rationale

Intimate care and assistance and activities requiring close personal contact can be identified as any personal care procedure that involves the invasion of an individual's personal space.

In addition to care, safety and hygiene, the procedures must have due regard for dignity and privacy and take into account age, gender, culture and physical and developmental needs.

Purpose

The purpose of the policy is to:

- Recognise and identify situations that have elements of intimate or close personal contact.
- Uphold pupils' rights to privacy and dignity.
- Recognise the responsibilities of adults involved.
- Safeguard pupils and adults from any misinterpretation of action.
- Ensure consistency of action whilst being sensitive to individual need.
- Dispose of waste in an appropriate manner.

Guidelines

The guidelines should encompass a variety of activities but it must be accepted that there has to be a degree of flexibility and judgement within some situations to meet very individual needs or very particular circumstances. The guidelines should be followed in the context of all school policies, in particular those relating to Child Concern, Health and Safety and Criminal Records Bureau (CRB) checks. Some schools may wish to consider how this policy fits into any Positive Physical Handling procedures for those pupils who fail to co-operate.

Child Concern

All child concern matters must be reported to the person in school designated to deal with such issues. Set procedures must be followed. The name of the designated person should be known to all staff.

Health and Safety

All staff should be aware of and adhere to general Health and Safety guidelines. Risk assessments should be carried out taking the advice of relevant personnel. All equipment must be serviced and maintained in accordance with legal requirements.

Any Health and Safety concerns should be reported to a designated person who will act upon the information. The name of the designated person should be known to all staff.

CRB Checks

All adults participating in activities requiring intimate/close personal contact will have undergone statutory police checks.

(See section referring to student or volunteer helpers).

Positive Physical Handling

Some pupils may resist appropriate physical care requiring intimate or close personal contact. Staff, parents and pupils should be aware of the school policy regarding this.

The role of students and volunteer helpers

Student, volunteer helpers (including parent helpers) must be supervised and not be put in a situation where they are alone with pupils except in extreme/emergency circumstances.

Student, volunteer helpers (including parent helpers) **should not**

- Assist with toileting pupils.
- Assist with any feeding regime requiring medical training or put in a position that would require them to respond in an emergency situation.
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Student, volunteer helpers (including parent helpers) **may**

- Assist at the dining table in general situations.
- Assist in helping pupils change for PE if under the close supervision of school staff.

Physical Assistance

1. Give verbal prompts and/or instructions before moving into a pupil's personal space.
2. Give verbal prompts before touching, handling or moving a pupil.
3. Have regard for advice and instructions given by therapists regarding individual pupil's movement and transfers.
4. Always use recommended equipment to assist with movement and transfers.
5. Check equipment regularly.

Toileting and Changing

The following points must be taken into consideration.

1. The need for privacy whilst being aware of the need to protect pupils from inappropriate touching.
2. The need for privacy whilst being aware of the need to protect staff from allegations of inappropriate touching.
3. Consistency of approach with necessary information, routines and verbal prompts communicated to staff assisting.
4. Awareness of assistant's personal hygiene procedures to include the use of gloves, aprons, etc. and emphasise the importance of correct hand washing.
5. Awareness of general hygiene and disposal of waste procedures. (NB soiled nappies, catheters etc are not 'clinical waste'. It is sufficient to double bag waste).
6. Ensure that females and boys who catheterize are cleaned 'front to back' to prevent the risk of infection.

7. Give sufficient time for the pupil to achieve, to be aware of expectations, and be familiar with the type and frequency of prompts.
8. Encourage as much independence as possible, using the progression of skills appropriate to individual need ie
 - Opportunity
 - Dependence
 - Co-operation
 - Participation
 - Supervised independent action
 - Independence.
9. Agree upon the mix of male/female adult assistance with boy/girl pupils. It may not be appropriate for older boys to be assisted by female support staff.
10. Only use creams etc with written permission of parents.
11. Secure written parental agreement to procedures.

Feeding and Eating

1. All procedures and routines to be kept up-to-date with information from parents and Health Care professionals.
2. Account to be taken of pupil likes and dislikes in addition to essential requirements.
3. Hygiene procedures to be adhered to. (NB it is not appropriate to use the same apron/overall to be worn when assisting with feeding and personal hygiene).
4. Emergency procedures to be known and understood if choking is a potential hazard.
5. The importance of social interaction with peers at snack/lunchtime should not be underestimated.

Review of Procedures and Protocols

Pupils may have individual bathroom, feeding and physical assistance regimes which will need to be reviewed and amended. Advice from therapists should be sought.

The general policy should be reviewed in accordance with the review of all school policies or sooner if local or national directives impact upon it.

Reviewed: September 2018

Next Review Due: September 2019